

# BLUE CROSS OF HYDERABAD

Annual Report  
(2001-2002)



**BLUE CROSS OF HYDERABAD**

403/9, Road no.35, Jubilee Hills, Hyderabad - 500 033. INDIA.  
Tel: 91-40-3544355, 3545523 Website: [www.bluecrosshyd.org](http://www.bluecrosshyd.org)

*In loving memory of Mrs. Asha Dua,  
dear friend, Life Member & Donor who passed away recently.  
Our sincere condolences to her family. We will miss her very much.*



## **BLUE CROSS OF HYDERABAD**

Founder / Patron

Nagarjuna Akkineni

Hon. President:

Mr. R.K. Rao

Hon. Secretary:

Meitim Connolly

Hon. Vice President:

Mrs. Indira Venkatachalam

Hon. Treasurer:

Dr. Lakshmi Ramana

Advisory Committee

R.R. Rao : ABC / AR

Meitim Connolly: Shelter Coordinator / Animal Adoptions

Dr. J.V. Ramana Rao: Brooke Hospital for Animals Equine Project

Dr. Lakshmi Ramana: Veterinary Advisor / ABC / AR

Vasanthi Vadi and Krishna Vadi: Prevention of Cruelty & Legal Work

Volunteer work : Rita Bhairvani, Manpreet , Aparna Rao

Funds & Construction : Amala Akkineni

### Background of Blue Cross of Hyderabad:

Founded in 1992 by Nagarjuna and Amala Akkineni, the Blue Cross of Hyderabad is a registered society conducting animal welfare activities within the twin cities of Hyderabad & Secunderabad.

### The guiding principle of the Blue Cross of Hyderabad:

"All animals are sentient beings. And whether they are domestic or wild, used in science, sport, the production of food, entertainment or any other field; they deserve freedom from cruelty."

### Blue Cross Services:

The animal welfare projects of the Blue Cross are set up to benefit the stray (or wild) animals and birds of all species, or those belonging to economically backward communities - rescued from the street, homeless, abused, sick and dying or just in need of help. The services are: Animal rescue, treatment and shelter, prevention of cruelty, sterilization and vaccination of stray dogs and cats (ABC/AR), adoption of puppies, kittens and abandoned pets, rehabilitation of rescued wildlife, veterinary camps, and a mobile veterinary clinic for working equines funded by the Brooke Hospital for Animals, U.K.

### Other activities of Blue Cross of Hyderabad:

The Blue Cross has a Junior Club movement to encourage animal welfare among children. Blue Cross Members liaison with Government departments to improve animal welfare State wide. Blue Cross Members inspect and supervise laboratories conducting animal experimentation, providing valuable expertise and guidance concerning animal welfare. Blue Cross inspects, trains and monitors animal welfare organizations in A.P. State on behalf of the Animal Welfare Board of India. Blue Cross organizes and conducts relief work during natural calamities. Blue Cross coordinates and celebrates animal related events and provides information, articles to the press and media for spreading awareness on animal related issues.

Blue Cross of Hyderabad is funded by donations, grants and sponsorships. It has no income of its own and neither does it make profit. All the office bearers / advisors are honorary and devote their time on an honorary basis. Join Blue Cross & help animals!

All donations are entitled to 80G tax exemption of the Income Tax Act.

**Message from the Founder:**



Dear members and friends,

The past year can be referred to as a golden year for animal welfare in India. Under Smt. Maneka Gandhi as concerned Cabinet Minister, the Prevention of Cruelty to Animals rules were made legitimate. Mrs. Gandhi also initiated and distributed unprecedented financial aid for construction of shelter homes, animal ambulances, ABC programmes and wildlife rescue homes. Her absence is being felt in waves throughout the movement. Since then the Animal Welfare Board of India has been shifted to the Ministry for Environment & Forests. I sincerely hope that welfare of our animal friends is as important to Sri Balu, the new Minister for Environment & Forests, as it is to Mrs. Gandhi.

I owe a special mention regarding efforts of the Chairman of the Animal Welfare Board Sri. Guman Man Lodha, who has promoted animal welfare, increasing the number of NGO's recognised by the Board from 400 to 1900!! This, along with collecting Rs. 20 Crores worth of grains unfit for human use for distribution to famine hit animals of Rajasthan, is a commendable and worthy contribution.

I sincerely acknowledge the efforts at Blue Cross of Hyderabad headed by the Office bearers Mr. R. K. Rao, Ms. Meitim Connolly and Mrs. Indira Venkatachalam. Running a shelter is not easy and the tremendous improvements are to be noted with admiration.

We have helped 20,059 animals this year. I believe that you will wholeheartedly join me in congratulating the Blue Cross and all the unsung animal lovers who have contributed to another good year of animal welfare!

Last but not least I extend my sincere gratitude to our donors and sponsors without who's timely donations none of this would have been possible. Looking forward to your continued support both moral and financial !!

With sincere best wishes in the service of animals,

Amala Akkineni

**Message from the President:**



ANIMAL WELFARE is coming more & more in focus in public consciousness, but simultaneously cruelty towards animals is also increasing. The Municipal Corporation of Hyderabad reverted back to killing of stray dogs but we have been able to obtain a retrieve. The tenth five year plan proposals for meat production will toll the death knell of our cattle. It envisages a ten fold increase in meat production which will mean a hundred fold increase in cruelty in transport and slaughter. I urge every member to write a letter to the Prime Minister protesting against this proposal in the land of Mahaveer, Buddha & Gandhi.

The good news is our animal shelter is under the supervision of Ms. Meitim Connolly and under her caring hands administration, hygiene & general maintenance and above all attention to animals has improved considerably. Our sincere thanks to her. We are looking for more souls of that calibre. Please respond generously.

R.K. Rao

## Animal Shelter Report by Meitim Connolly (Shelter Co-ordinator)



"The time has come" the walrus said "To talk of many things of country dogs and cages new and volunteers with wings".

On the whole, it was a year in which streamlining was attempted at the shelter. The long, cool winter saw us ferrying puppies to and from the outer wards to comparative warmth in doors at night with all the animals out in the winter sunshine during day.

On the Adoption front: 533 dogs, pps and kittens were adopted, our permanent residents increased with a trio of abandoned pets with very poor sight who will be permanently with us. Our star volunteer Manpreet's continuous help with the home visits to approve prospective homes. We did train a new group of 14 volunteers but sadly only 4 showed up to help. A fifth volunteer decided that walking the dogs was not important enough for animal welfare!



Mother & Pups in maternity ward

Records: We took up more serious record keeping and can now say that in 10 minutes we can locate a record of the past two years and let you know what happened to the animals. The whelping mothers are on record too and the day the puppies are ready for adoption the mothers go for the birth control operation before they go back to their localities.

A special thanks is due to the dog food company "pedigree" who donated a substantial amount of dog food for which we are very grateful. They have even come up with a vegetarian version of Pedigree on our request.

## Annual Report 2001 - 2002

More shelter construction: I wonder sometimes, do we make enough time to enjoy their company? Speaking of which - it is touching to take the little hands proffered mornings from the young monkeys. In the coming year we hope to take up the quality of life of the monkeys in a big way now that the construction of our wild animal shelter is underway.

Kitchen improvements: Some study was carried out in the requirements of our kitchen and improvements were made accommodating the needs of the shelter animals. We had severe problems from rodents attracted by the stored grains - which we slowed.

Tackling the heat: The summer heat was tempered in the upper wards where the disabled dogs are thanks to a new covering of green mesh donated by Dr. Ramana Rao. This made a tremendous difference! A special thanks is due to Dr. Ramana as well.

Regular grooming and treatment of the disabled dogs cattle & equines goes on hand in hand with regular reassessment of their rehoming chances, we appear to have more than what we can handle, but perhaps we should feel flattered. Some unusual guests came to us recently an adult Mongoose, an elderly open-billed stork and a seriously injured Chosinghe antelope.

There was enforcement of better hygiene and cleaning routines with increasing numbers of animals coming in, Cleaning is a priority, ofcourse, we haven't yet taken up the painting, or hanging new curtains. We just need a 26 hour day...

so do come & help!

### Committee Meetings & Annual General Body Meeting

The management met regularly every month to oversee services, and attend to complaints, problems & staff requirements. The annual General Body met in January 2002 to approve & pass the Annual Report for 2000-2001.

The AGM was held in January 2002. Ms. Meitim Connolly was elected as Secretary & Dr. Lakshmi Ramana as Treasurer. Members gave suggestions that were noted by the Office Bearers. The staff were given a token of appreciation by the founder.

## Activity report for the year April 2001-March 2002

1. Animal Rescue Service: The Blue Cross ambulance rescue service rescued 2314 sick, abused and injured birds and animals from the streets. All of these rescued animals were treated at the Blue Cross animals welfare centre, sheltered till recovery and then released or rehomed. Many of the animals come with infectious disease or critical injuries with little hope of survival. For these animals we ensure a comfortable place to die in peace. Drivers Ramesh & Lingam both qualified their paravet exams. Our ambulance is manned with emergency care.



2. Shelter and Veterinary clinic: 2314 rescued animals were given shelter and veterinary care. Besides this 1115 animals were given veterinary treatment at our clinic. Dr. Anjaneyulu did an excellent task of management alongwith training our staff with 4 paravets. (The shelter and clinic is supported by donations of money and kind from the community.)

3. Animal Adoptions: 533 Homeless animals including puppies, kitten, full grown dogs and cats, were given for adoption to responsible owners. The Blue Cross ensures all animals are vaccinated, sterilized and dewormed before adoption. Every month an advertisement (sponsored by our members) goes to the local newspapers advertising for homes. All homes adopting full grown dogs are visited first for approval. All new owners adopting



Blue Cross pets are given incentives of good veterinary care for their pets. We are always looking for good homes.

4. Prevention of Cruelty: The Blue Cross investigates complaints regarding cruelty to animals. This year 7 complaints of Cruelty to animals were investigated including cases on animal sacrifice, overloaded transportation of animals, pet abuse and wild life trafficking. 35 Cattle were rescued from illegal slaughter and overloaded lorry transportation, crammed as many as 32 and 35 animals per lorry. Legally only 6 full grown cattle are permitted.

5. Nine Veterinary Camps for the under privileged were conducted where 840 dogs and 852 cattle were vaccinated and given veterinary care. We are very grateful to Intervet for donating 7 in 1 vaccines for 300 dogs and deworming medicine for 70 goats belonging to the local communities.



## 6. Blue Cross Junior Club movement for children:

The following schools inaugurated the Blue Cross Junior Clubbs and were visited by Mr. Rao and Amala who gave the children slide shows on Animal Welfare. The response was tremendous!



1. Geetha Convent High School, Bagh Amberpet, 2. St. John's High School, Ramanthapur, 3. Rock Buds High School, Mallikarjuna Nagar, 4. Chaitanya Residential High School, Uppal, 5. Pragati Vidyaniketan High School, Amberpet, 6. New Chaitanya High School, Amberpet, 7. St. John's High School, Bandaguda, 8. Prathiba High School, Nacharam, 9. Oxford High School, Chudi Bazar, 10. Vidyasree High School, Ziyaguda, 11. Newton High School, Yousufguda, 12. St. Paul's Convent School, Ramanthapur, 13. Sai Ram Convent School, Ramanathapur, 14. Chaitanya Vidyala, Domalguda, 15. Puja Public School, Banjara Hills, 16. Bharatiya Vidya Bhavan, Jubilee Hills.

A warm thanks to PRISMA group of schools & Mr. Madhusudan for promoting the Junior Club movement!

## 7. Animal Welfare Fortnight Celebrations:

The following Camps were conducted for the animals of the underprivileged:

1. An Anti Rabies Vaccination camp was conducted with the help of Mrs. Nath at Sainikpuri where 75 dogs were vaccinated.



Anti Rabies Vaccination Camp

2. An Anti Rabies Vaccination camp was conducted with the help of with Rita Bhairvani at Secunderabad where 65 dogs were vaccinated.

3. Anti Rabies Vaccination camps were conducted with the help of with Meitim Connolly at Kavuri Hills, Borabanda where 259 dogs were vaccinated.

4. An Anti Rabies Vaccination camp was conducted similarly at Kondapur and Madhapur where 150 dogs were vaccinated.

5. Veterinary Camps

were conducted at Imliban Gowshala & Bhagyanagar Gowshala where 400 Cattle were vaccinated against Foot & Mouth disease and 856 Cattle were given health check ups & veterinary care.

6. A Veterinary Camp was conducted at Ghasmandi where more than 250 bullocks come in from the surrounding villages carrying fodder. 52 Bullocks were given Veterinary treatment.



Cattle 'Foot & Mouth' Vaccination Camp

## The Animal Birth Control & Anti Rabies Immunization Programme for community dogs (ABC/ AR)

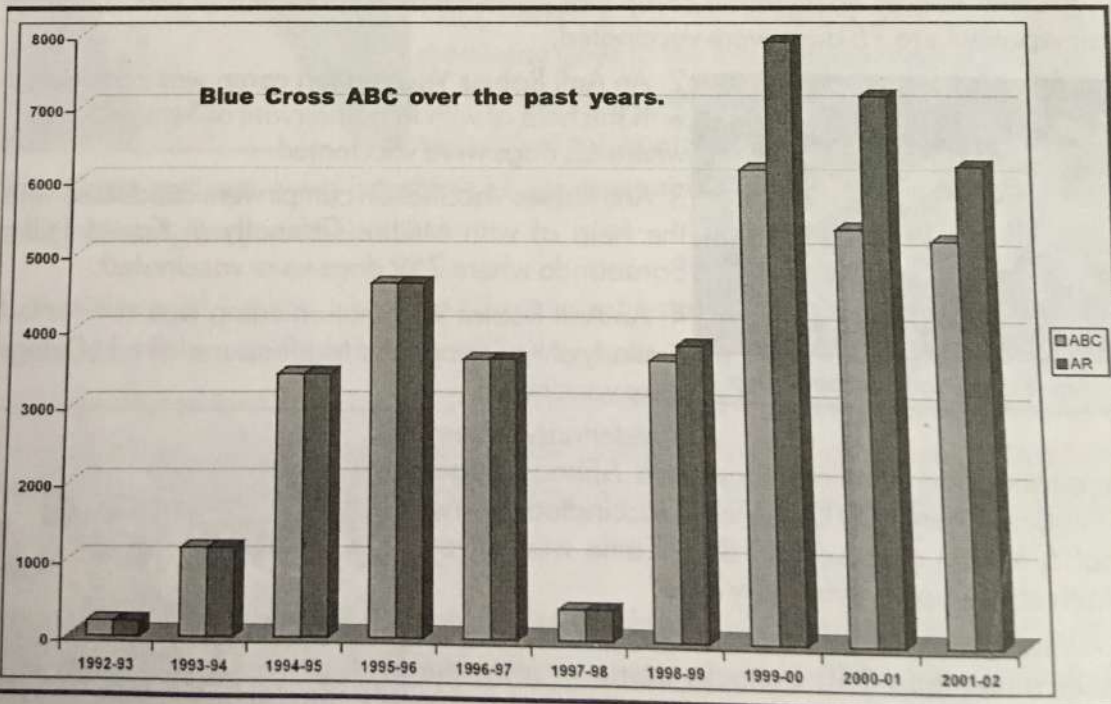
Where there is food (garbage) there will be strays!

The Blue Cross believes that the sterilization and vaccination of community dogs is the best humane and scientific solution to the dog population problem. This is because the catch and kill method of dog control has not worked in the past.

By sterilizing and vaccinating community animals they do not populate, are protected from rabies and will not allow new dogs into the area. The killing of strays is not only cruel and impractical but also allows new animals to invade the city carrying rabies in with them. This year we were able to sterilize 5164 stray dogs and vaccinate 7357 against rabies.

Though the Municipal Corporation of Hyderabad has recently cancelled the MOU with Blue Cross for sterilisation of stray dogs, we are not demoralised as we have been assured that killing the dogs is not an option. The MCH have decided to sterilise the dogs themselves, which was long overdue.

Mr.R.K.Rao, now leading the programme has made fruitful efforts to join all concerned depts (MCH, Dir. Min. Ad & A.H.) to eradicate Rabis through ABC/AR in A.P. We continue the ABC/AR programma in localities with severe dog problems, of about 100 dogs per month. Anyone willing to sterilise their stray animals are welcome to approach us, provided they contstrain or confine the animals first. Catching is the difficult part.



**No garbage No strays!**

## **MOBILE EQUINE PROJECT** **Funded by Brooke Hospital for Animals, U.K.**

The Blue Cross of Hyderabad Equine mobile clinic is funded by the Brooke Hospital for Animals U.K., functioning since February 2000. Our mobile team treats working Horses, Mules, Donkeys and Ponies in and around the twincities free of cost. Each animal supports an entire family of six to ten members. The team consists of the Vet, Dr. Ramana Rao, Manager Srinivas Kulkarni, Para vet / Farrier Bharat and the Driver, Prem Kumar.

Free medical checkup, medication, construction of shade shelter and water trough, giving subsidized saddlery to the tonga owners and conducting owner awareness and farrier-training program are the duties carried out by the mobile team.



In addition, last year two IECC (Intensive Equine Care Camp) were conducted one was at Nanded Gurudwara where 37 horses were treated (dewormed, vaccinated) and other ailments like minor surgical conditions were addressed. Our farriery also trimmed



Camp at Dharma Donkey Sanctuary

the hooves of some of the horses. The other IECC was at Sagroli at Dharma Donkey Sanctuary where 1125 donkeys were vaccinated and dewormed, and were also treated for other ailments in one single day. (This is now a regular feature)

The Brooke Hospital for Animals / Blue Cross of Hyderabad team was also instrumental in improving the condition of the equines

in two sera-producing units i.e. Biological Evans and the Vins Bio-products with the guidance of the CPCSEA.

Since the last one year the number of equines treated by the BHA/BCH team were 3558.2277 animals were also dewormed and 1643 animals Vaccinated.

# Annual Report 2001 - 2002

## Audit Report under Section 12A(b) of the Income Tax Act 1961

The Members  
Blue Cross of Hyderabad  
Hyderabad

We have examined the balance Sheet of the Blue Cross of Hyderabad (Society) as on the 31st of March 2001 and the Income & Expenditure Account for the year ending as on that date which are in agreement with the books of the accounting maintained by the Society.

We have obtained all the information and explanations which are to the best of our knowledge and belief necessary for the purpose of our audit.  
In our opinion proper books of account as required have kept by the society so far as appears from our examination of such books.

In our opinion and to the best of our information and according to the explanations furnished to us, the said accounts give true and fair view:

- i) In the case of the Balance Sheet of the state of Affairs of the Society as on the 31st of March 2001.
- ii) In the case of the income & Expenditure Account of the Income over Expenditure for the year ending on that date.

The prescribed particulars annexed hereto,

for Kishore & Sastry  
Chartered Accountants

Sd/-  
(S.Venkatesh)  
Partner

Place : Hyderabad  
Date : May 22, 2002.

# Annual Report 2001 - 2002

## BLUE CROSS OF HYDERABAD Financial Highlights 2001-2002

( Rs. In thousands )

S.No.	Particulars	Amount	Amount
<b><u>INCOME:</u></b>			
1.	Annual & Child Membership	4	
2.	Donations	1,060	
3.	Interest & Other Income	37	
4.	Grant from MCH for ABC/AR Programme	651	
5.	Grant from AWBI for Establishment maint.	100	
6.	Grant from AWBI for looking after animals	225	
7.	Grant from AWBI for Medicines	100	
8.	Grant from AWBI for Inspection	6	
9.	Grant from Brooke Hospital - for Equine Project	1272	
		3455	
<b><u>EXPENDITURE:</u></b>			
1.	ABC / AR Programme	800	
2.	Rescue Operations	610	
3.	Establishment / Administration	170	
4.	Animal Fortnight Expenses	10	
5.	AWBI - Inspection Expenses	18	
6.	Brooke - Equine project	1272	
7.	Depreciation	458	
		3338	
			117
	Income Over Expenditure		458
	Add: Depreciation		575

# Annual Report 2001 - 2002

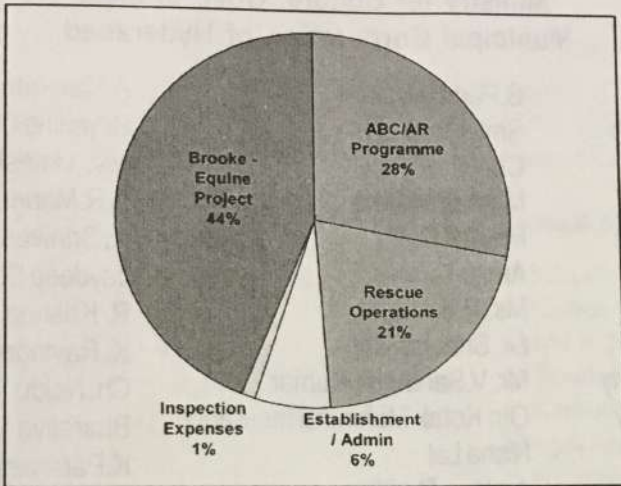
## BLUE CROSS OF HYDERABAD Funds Flow Statement for the Financial Year 2001 - 2002

(Rs. In thousands)

S.No.	Particulars	Amount	Amount
<b><u>SOURCES:</u></b>			
1.	Grant from AW-BI for purchase of Medical Equipment	25	
2.	Membership : Life Membership	17	
3.	Increase in Unutilised Grants	151	
4.	Excess of Income over Expenditure before depreciation	575	
		<hr/>	<hr/>
			768
<b><u>APPLICATIONS:</u></b>			
1.	Rescue Home / Bear Shelter Construction	258	
2.	Increase in Other Fixed Assets	35	
3.	Increase in Fixed Deposits	68	
4.	Increase in Current Assets	30	
		<hr/>	<hr/>
			391
<b>CASH &amp; BANK BALANCES</b>			
			377
	Add: Opening Cash & Bank Balances		244
<b>CLOSING CASH &amp; BANK BALANCES</b>			
		<hr/>	<hr/>
			621

## Blue Cross of Hyderabad - Summary of Expenses for the Financial Year 2001 - 02

1. ABC/AR Programme - 28%
2. Rescue Operations - 21%
3. Establishment / Admin - 6%
4. Inspection expenses - 1%
5. Brooke - Equine project - 44%



The Blue Cross of Hyderabad gives assurance that Every rupee we receive in donation or as financial aid, goes directly to benefit the animals. We are very grateful to our donors and sponsors for the valuable financial support without which none of this would have been possible. Below is a list of expenses and sponsorships we seek continued help for...

1. Join the rupees 100 per month scheme and don't feel the pinch of donating.
2. Feed the animals on your birthday or anniversaries : Rs. 500 per day
3. Sponsor an ABC operation for a stray dog : Rs. 250
4. Sponsor a Veterinary camp : Rs. 5000 per camp (approx)
5. Sponsor the Blue Cross Web Site : Rs. 6000 per annum
6. Sponsor the printing of educational material, pamphlets etc.
7. Sponsor a kennel or shelter for animals ( A name plaque will be dedicated )

All donations are entitled to exemption under section 80 G of the Income Tax Act. Ask for more information C/O Amala Akkineni,  
Blue Cross of Hyderabad.

# Annual Report 2001 - 2002

We are very grateful to our Donors and Sponsors for their valuable financial help. Thank you very much to...

Founder & Patron Nagarjuna Akkineni  
Brooke Hospital for Animals, U.K.  
Animal Welfare Board of India  
Ministry for Culture, Govt. of India  
Municipal Corporation of Hyderabad.

AGS Reddy  
Dr. M. Deepa Reddy  
Dr. Ramana Rao  
Elmer Enterprises  
K. Narendra Kumar  
Nisha Lal  
Vikram Kollarpura  
Dr. Ramana Rao  
IVY League Academy  
K.M.Pattamal Dukey  
R.K.Rao  
Verraiah  
Narendra Kumar  
S.Siva Prasad  
S.Nandana Gopal  
P.Vasundhara  
Amarjeet Singh  
V.Rajamouli  
Nisha Lal  
A.G.Sowmya Reddy  
Prema  
Mrs.A.G.Madhu  
Ammiraju Enterprises  
G.Amarnatha Reddy  
Ved Machinery  
K. Pradeep Reddy  
Tools and spares  
T.Balaram Time and Style  
Nisha Lal P.V.K. Sai Prasad  
K.Shava Rao  
A.Narendar Kumar  
Sudhemayee Bottles  
Jayashree Ganesh  
M/s. Neeraj Enterprises

S.Padma Vasavi  
Smt. Ramkali  
Chavan Reddy  
Madhura Nikhe  
Mr. Anil Dutt  
Amita Talwar  
Ms. P.Vasanthi  
Dr. Srinivas Rao  
Mr. V.Santhosh Kumar  
Om Kotak Mahindra Insurance  
Nisha Lal  
Jyotsna Reddy  
Raja Nani  
Pushpa Dhaddha  
Gayatri  
Mr. M.C.Joshi  
SriRamaLaxmi Marketing Agencies  
Mr. P.S.Venkatachalam  
Mr. C.Niranjan Rao(Advocate)  
N.Panduranga Rao  
Dr.C.V.R.Prasad  
Devinder  
Mrs. Geeta Shankar  
S. Murali Krishna  
M. Jagga Rao  
Baby Sharadha  
Kalyani Malathi  
Mrs. Usha Subhadra Devi  
Mr. Rama  
Kamala Bahirwani  
Shiv Agarwal  
Sheela Patel  
Venu Desai  
Rajjit Pillai

A.Narendra Kumar  
Silverline Cinema  
Ms. Umesh  
A.R.Mahendra  
K. Srinivas Yadav  
Jaydeep Singh  
R. Krishna Murthy  
K. Ravinder Reddy  
Ch. Naidu Jayshree Ganesh  
Bharatiya Vidya Bhavan  
K.Parameshwari  
Susheela Venugopal  
D.r L.R. Sood  
Krishna Murthy  
K. Praveen Kumar  
Vikram U Kallianpur  
Akhil Akkineni  
N. Lal Mr.Shailendra Sharma  
A. Narendar Kumar  
Laura Eduardra  
Meitin Connolly  
Ashok Naidu  
Nagina Industrial Corp.  
Mr. Mumtaz Ali  
(Satsang Foundation)  
Mrs. Asha Dua  
T. Bhargavi Nutan Medical Hall  
S.Hanumantha Rao  
Col. Baunor  
Srinivas Kulkarni  
Shailendra Sharma  
Amala Akkineni  
Col. Goswami Shanker



We gratefully thank Amara Raja Batteries  
for sponsoring this annual report

## Welcome to our New Members

### Life Members

K. Parameswari  
Sridhar Nakka  
P. Thejasri  
R. Babu  
D. Muni Prasad  
Md. Hyder  
Heera Rupani  
P.C. Vengaiiah Chowdary  
D. Sailji Srini Vasulu  
Sagi yasoda P.R.D.  
G. Adinarayana  
Shruti Datla  
S. Sree Rama Rao  
Krishna Prasad  
Kanukula Yadigiri Reddy  
Mahavir Enterprises  
V. Sarat Babu  
Jaya bharti  
Ms. Y. Padmaja  
Dr. R. V. Rama Rao  
Jayasree Ganesh  
Mrs, Raja Laxmi  
Kondaveerti Jyothirmayee Choudhary  
Harish Kumar Mahankali  
J.P. Vidyadhara Sastry  
Syed. Mohinuddin  
V.J. Devi priya  
M. Manohar

### Child Members

Suhar B.T. Freddy  
Akhil Akkineni  
Karan Marwa

### Annual Members

B. Suresh Kumar  
S. Kumar  
Olivia S. Jonas  
G. Pandarinath  
S. Keshaw Pilly  
Deepa Surya Narayana  
P. Shyamala  
Dr. W. Nagabhushanam  
T. Manohar  
Nandan  
Kotamraju Sudhakar  
Archana Singal  
M. Srikar  
Rizwan Ahmed

We gratefully thank "TIME & SPACE"  
Advertising and Mr. Vijit Pillai for all designing help

## How you can support the Blue Cross

Make an annual donation  
Sponsor a days feeding  
Become a life member  
Leave a legacy  
Volunteer your time

### Membership details

Life Membership 500/-  
Family 1000/-  
Child 200/-  
Corporate 5000/-

All Donations are entitled to  
80G exemption of  
Income Tax Act



**To report an animal in  
distress please telephone  
the Blue Cross  
Rescue Services.**

**Tel: 3545523  
3544355**

### COMPLAINT

If you don't get a response  
within one hour please  
send your written complaint to

To the Hon. Secretary  
Blue Cross of Hyderabad  
403/9, Road no. 35,  
Jubilee Hills,  
Hyderabad-500 033.

We gratefully thank Amara Raja Batteries  
for sponsoring this annual report